



**IEEE Computer Society, Madras Chapter
Computer Society of India, Chennai Chapter
IEEE Technology Management Council, Madras Chapter
American Society for Quality, Chennai Chapter**

Cordially invite you for a presentation by

Dr. Manu K. Vora

**Chairman and President, Business Excellence, Inc.
Past Vice President, American Society for Quality (ASQ)**

on

“Business Excellence Through Sustainable Change Management”

on Saturday, 24th Nov 2012 at 5.30 p.m.

at

**Conference Hall, Anna University Alumni Centre
Anna University, Guindy, Chennai – 600025**

Mr. H.R. Mohan
Chairman
IEEE CS Madras

Mr. A. Chandrasekaran
Chairman
CSI Chennai

Mr. K.V. Rupchand
Chairman
IEEE TMC Madras

Mr. P.G. Subramaniam
Chairman
ASQ Chennai

5.30 p.m.: Tea & Fellowship :: 6.00 p.m.: Presentation :: 7.30 p.m.: Dinner

About the Presentation: In a world of constant change and an uncertain economy, Change Management offers unlimited opportunities to create competitive advantage. The rate of change in today's world is unprecedented. In today's turbulent environment, change can be used to your advantage. Dr. Manu Vora, an international authority on organizational change will help you master the fundamentals of creating sustainable change. He will teach core practices, giving you Change Management tools, concepts, and processes that are so vital for succeeding in today's complex world. In this presentation you will discover the latest trends and best practices in Change Management, learn how to apply them in a variety of organizational situations and for a variety of initiatives.

About the Speaker: Dr. Manu Vora is Chairman and President of Business Excellence, Inc. a global quality management consulting service firm. He has over 35 years of leadership experience and has guided Fortune 500 companies with Malcolm Baldrige assessment in the areas of leadership development, customer satisfaction, employee engagement, and continuous process improvement. As an Adjunct Professor, he taught “Quality Management” and “Supply Chain Management” at Stuart School of Business at Illinois Institute of Technology in Chicago, USA. He teaches “Operations Management”, “Supply Chain Management” and “Information System Technology Management” at College of Business in Northern Illinois University. He is a Past Vice President of ASQ, Past Chair of ASQ Chicago Section, ASQ Fellow, and Certified Quality Engineer. He has B.S., M.S. & Ph.D. in Chemical Engineering and an MBA with Marketing Management. Dr. Vora served as a Chief Judge for the Illinois Team Excellence Award Program from 1993-1999. He is serving as a Judge for the Asia Pacific Global Performance Excellence Award Program since 2004. He has been recognized with numerous awards from ASQ including ASQ Grant Medal, ASQ Lancaster Medal, ASQ Distinguished Service Medal, Testimonial Awards, and ASQ Chicago Section’s Joe Lisy and Founder’s Award. He has published a chapter on “Managing Human Capital” in the book “Six Sigma for Transactions and Service” by McGraw-Hill in 2005.